

# Smoke Alarm Referral Pathway

MATERNAL AND CHILD HEALTH NURSES

## Referral Pathway

### Referral criteria

Maternal and Child Health Nurses can refer families to fire services for additional fire safety advice and support where:

- The family is in the Enhanced Maternal and Child Health program
- The family living situation includes insecure or makeshift housing such as a garage, shed or caravan without a smoke alarm
- There are signs of increased fire risk in the home such as smoking indoors, hoarding, unsafe heating, unsafe cooking practices or a history of previous fires.
- Where there are financial or physical barriers and limited family or other supports that make it unlikely that the family will be able to install a smoke alarm themselves.

### Referral process

Discuss and gain consent for referral from family.

Email the following details to [atriskgroups@frv.vic.gov.au](mailto:atriskgroups@frv.vic.gov.au) or phone **(03) 9420 3879**

- Name
- Address
- Phone number
- Email, if possible.
- Reason for referral relating to fire safety

Families can expect to hear from CFA or FRV within two weeks of submitting a referral via phone. Families may choose for a support person or worker to be the main contact.

**If renting, by law the rental provider must provide working smoke alarms. For public housing maintenance or repairs call 13 11 72.**

If you are unsure if the family needs support please contact CFA and FRV [atriskgroups@frv.vic.gov.au](mailto:atriskgroups@frv.vic.gov.au) or phone **(03) 9420 3879**.



If you do not speak English, call the Translating and Interpreting Service for translated information **131 450**