

Emergency Response Times - Hazard Class 2



Reporting period: 01 October to 31 December 2023

Hazard Class 2 covers significant urban areas and is primarily residential including commercial centres, clusters of industrial and/or high density community services e.g. schools, correctional facilities, hospitals. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 2 is 8 minutes.

				Community Response		
				These figures represent the service provided to the community by CFA in an emergency		
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 2	Number of emergency incidents the standard of 8 minutes was met by any brigade	% of emergency incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
02	Golden Square	26	14	14	100%	07:23
02	Kangaroo Flat	42	29	25	86%	08:15
06	Colac	35	11	8	73%	08:39
07	Connewarre	24	10	0	0%	12:05
07	Drysdale	23	13	6	46%	11:18
07	Grovedale	33	27	18	67%	10:23
07	Highton	16	10	8	80%	09:45
07	Leopold	26	13	6	46%	10:59
07	Torquay	52	40	19	48%	10:36
08	Beaconsfield	24	11	5	46%	10:28
08	Berwick	102	61	60	98%	07:38
08	Carrum Downs	71	50	40	80%	09:13
08	Clyde	63	18	3	17%	11:38
08	Dromana	35	21	10	48%	11:00
08	Edithvale	32	15	15	100%	07:38
08	Hampton Park	94	60	47	78%	09:17
08	Hastings	44	21	13	62%	10:22
08	Langwarrin	39	28	18	64%	08:54
08	Mt Eliza	38	21	19	91%	07:39
08	Narre Warren	50	24	22	92%	07:28
08	Noble Park	56	33	33	100%	07:17
08	Officer	55	21	18	86%	08:32
08	Phillip Island	35	17	11	65%	10:35
08	Rye	21	13	5	39%	10:25

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08	Skye	32	11	8	73%	09:17
08	Somerville	18	10	10	100%	07:24
08	Sorrento	41	30	17	57%	09:13
08	Wonthaggi	29	17	9	53%	11:32
11	Bairnsdale	46	18	12	67%	10:04
13	Bayswater	65	51	49	96%	06:58
13	Chirnside Park	28	18	14	78%	09:15
13	Ferntree Gully	54	34	31	91%	08:00
13	Healesville	54	20	10	50%	09:47
13	Lilydale	44	30	20	67%	10:05
13	Montrose	32	23	23	100%	07:31
13	Mooroolbark	31	25	24	96%	07:40
13	Scoresby	73	60	51	85%	08:16
13	Upwey	17	13	5	39%	09:37
13	Warrandyte	35	20	19	95%	07:05
14	Diamond Creek	24	17	8	47%	09:42
14	Doreen	24	11	5	46%	10:46
14	Epping	94	60	50	83%	08:48
14	Mernda	42	30	18	60%	09:28
14	Werribee	144	47	36	77%	08:32
14	Wyndham Vale	87	11	7	64%	09:17
15	Bacchus Marsh	58	10	9	90%	07:16
15	Ballarat	80	19	17	90%	08:13
15	Sebastopol	47	30	24	80%	08:14

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15	Wendouree	98	44	39	89%	08:09
16	Stawell	34	17	9	53%	10:34
17	Horsham	37	10	6	60%	08:44
23	Benalla	30	10	9	90%	07:42

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 17 January 2024 and may be subject to change.