

# Emergency Response Times - Hazard Class 3



Reporting period: 01 October to 31 December 2023

Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries.

CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.

				Community Response		
				These figures represent the service provided to the community by CFA in an emergency		
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
02	Castlemaine	27	17	13	77%	11:25
02	Eaglehawk	39	13	12	92%	09:24
02	Kyneton	24	12	9	75%	11:10
05	Hamilton	46	18	14	78%	10:23
07	Geelong West	29	17	17	100%	07:41
08	Clyde	63	16	9	56%	13:08
08	Hastings	44	12	12	100%	08:31
08	Koo Wee Rup	15	11	10	91%	09:47
09	Drouin	36	16	11	69%	15:48
09	Warragul	43	22	22	100%	09:23
10	Sale	55	20	16	80%	12:29
11	Bairnsdale	46	12	8	67%	13:20
11	Paynesville	23	10	9	90%	09:55
12	Kilmore	30	12	12	100%	09:40
12	Wallan	56	18	10	56%	14:13
13	Healesville	54	16	9	56%	13:18
14	Diggers Rest	25	12	12	100%	08:05
14	Kalkallo	94	68	41	60%	13:40
14	Rockbank	48	15	10	67%	13:11
14	Werribee	144	46	43	94%	09:26
14	Wollert & District	45	25	12	48%	14:32
14	Wyndham Vale	87	42	40	95%	09:25
15	Bacchus Marsh	58	22	21	96%	09:07
15	Ballarat	80	35	34	97%	08:36
15	Buninyong-Mt Helen	23	16	11	69%	11:28
15	Wendouree	98	35	30	86%	10:15
16	Ararat	36	11	8	73%	12:52

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18	Irymple	33	19	15	79%	14:22
18	Red Cliffs	26	16	10	63%	15:22
18	Swan Hill	57	28	25	89%	10:20
20	Echuca	43	14	13	93%	09:25
20	Kyabram	20	16	11	69%	11:21
20	Tongala	20	12	9	75%	10:32
22	Cobram	34	15	5	33%	23:56
22	Numurkah	14	10	8	80%	12:15
22	Tatura	23	10	8	80%	11:01
22	Yarrawonga	22	16	12	75%	10:45

#### Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

#### Disclaimer:

This table is provided for information purposes only. The data is accurate as at 17 January 2024 and may be subject to change.