

# Emergency Response Times - Hazard Class 4

Reporting period: 01 October to 31 December 2023



Hazard Class 4 primarily involves natural surroundings in terms of bush and grassland, but also involves isolated dwellings and structures within those areas.

CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 4 is 20 minutes.

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 4	Community Response		
				These figures represent the service provided to the community by CFA in an emergency		
				Number of emergency incidents the standard of 20 minutes was met by any brigade	% of emergency incidents the standard of 20 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
02	Macedon	16	12	12	100%	12:05
07	Freshwater Creek	13	10	10	100%	12:37
07	Little River	25	20	20	100%	12:08
08	Moorooduc	18	11	11	100%	12:05
14	Kalkallo	94	10	10	100%	13:02
14	Rockbank	48	19	19	100%	11:35
14	Werribee	144	10	10	100%	13:23
14	Whittlesea	41	13	13	100%	13:55
14	Wollert & District	45	10	10	100%	15:52
15	Ballan	25	11	11	100%	12:43
15	Myrniong	13	10	9	90%	16:38
15	Smythesdale	20	12	12	100%	11:23
15	Haddon	12	10	10	100%	09:20

#### Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

#### Disclaimer:

This table is provided for information purposes only. The data is accurate as at 17 January 2024 and may be subject to change.