

Emergency Response Times - Hazard Class 2



Reporting period: 01 January to 31 March 2024

Hazard Class 2 covers significant urban areas and is primarily residential including commercial centres, clusters of industrial and/or high density community services e.g. schools, correctional facilities, hospitals. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 2 is 8 minutes.

				Community Response		
				These figures represent the service provided to the community by CFA in an emergency		
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 2	Number of emergency incidents the standard of 8 minutes was met by any brigade	% of emergency incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
02	Eaglehawk	33	12	7	58%	08:54
02	Gisborne	35	14	6	43%	09:42
02	Golden Square	23	10	10	100%	06:43
02	Kangaroo Flat	44	28	28	100%	07:12
07	Drysdale	27	16	4	25%	12:44
07	Grovedale	38	28	14	50%	10:37
07	Highton	29	22	17	77%	09:14
07	Leopold	25	17	9	53%	09:09
07	Torquay	47	35	15	43%	11:20
08	Beaconsfield	39	15	8	53%	10:31
08	Berwick	111	57	55	97%	07:39
08	Carrum Downs	91	53	45	85%	08:45
08	Clyde	69	28	7	25%	11:57
08	Edithvale	42	21	19	91%	07:03
08	Hampton Park	93	63	42	67%	09:23
08	Hastings	71	39	27	69%	09:25
08	Keysborough	34	11	9	82%	09:37
08	Langwarrin	45	24	12	50%	10:04
08	Mt Eliza	26	11	10	91%	07:57
08	Narre Warren	57	31	28	90%	08:01
08	Narre Warren North	44	25	18	72%	08:58
08	Noble Park	55	40	40	100%	06:37
08	Officer	41	19	19	100%	07:24
08	Phillip Island	53	16	13	81%	10:27

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08	Rye	61	24	15	63%	09:50
08	Skye	29	10	9	90%	07:22
08	Somerville	37	19	17	90%	08:19
08	Sorrento	39	31	21	68%	10:12
08	Wonthaggi	46	22	11	50%	10:28
11	Bairnsdale	60	17	13	77%	10:10
12	Seymour	38	14	2	14%	12:46
13	Bayswater	59	42	42	100%	06:16
13	Belgrave	20	12	11	92%	07:51
13	Chirnside Park	24	17	14	82%	08:17
13	Ferntree Gully	53	32	29	91%	07:15
13	Healesville	43	13	6	46%	10:19
13	Lilydale	30	10	7	70%	08:40
13	Montrose	24	10	8	80%	08:10
13	Mooroolbark	32	19	17	90%	08:26
13	Scoresby	87	61	53	87%	08:15
13	The Basin	18	15	11	73%	08:48
13	Upwey	16	11	10	91%	07:43
13	Warrandyte	49	33	27	82%	08:31
14	Epping	97	72	57	79%	09:04
14	Mernda	36	20	10	50%	10:49
14	Plenty	21	16	15	94%	07:21
14	Werribee	140	36	31	86%	08:07
15	Ballarat	108	28	24	86%	10:10

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15	Sebastopol	45	34	30	88%	08:17
15	Wendouree	107	51	50	98%	07:47
16	Ararat	52	19	13	68%	10:27
16	Stawell	28	13	9	69%	09:19
17	Horsham	53	11	6	55%	10:33
20	Echuca	52	16	16	100%	07:57
22	Mooroopna	45	14	13	93%	06:44
23	Mt Buller	23	13	10	77%	10:14

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 17 April 2024 and may be subject to change.