

Emergency Response Times - Hazard Class 3



Reporting period: 01 January to 31 March 2024

Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries.

CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.

Community Response

These figures represent the service provided to the community by CFA in an emergency

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
02	Castlemaine	29	22	14	64%	11:33
02	Eaglehawk	33	10	9	90%	08:41
02	Maryborough	36	13	11	85%	10:27
05	Hamilton	56	22	17	77%	11:41
07	Bannockburn	19	11	8	73%	11:33
07	Geelong West	34	24	24	100%	07:55
08	Baxter	30	16	16	100%	08:27
08	Carrum Downs	91	13	13	100%	08:06
08	Clyde	69	16	9	56%	19:23
08	Dromana	46	19	15	79%	12:16
08	Hastings	71	10	10	100%	08:48
08	Keysborough	34	16	13	81%	11:01
09	Warragul	63	29	28	97%	09:41
10	Sale	52	19	15	79%	10:24
11	Bairnsdale	60	13	13	100%	09:07
12	Kilmore	31	18	14	78%	11:39
13	Emerald	39	16	15	94%	08:10
14	Diggers Rest	20	10	10	100%	07:41
14	Kalkallo	79	57	34	60%	12:05
14	Rockbank	56	22	16	73%	10:42
14	Werribee	140	44	44	100%	08:33
14	Wollert & District	53	38	22	58%	12:21
14	Wyndham Vale	89	48	45	94%	09:43
15	Bacchus Marsh	65	28	26	93%	09:55
15	Ballarat	108	42	34	81%	12:48
15	Buninyong-Mt Helen	39	17	16	94%	09:49
15	Wendouree	107	38	36	95%	09:35

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16	Ararat	52	15	5	33%	13:39
18	Irymple	16	14	12	86%	10:20
18	Red Cliffs	31	12	6	50%	12:59
18	Swan Hill	48	31	23	74%	11:05
20	Echuca	52	11	11	100%	09:09
20	Kerang	32	10	10	100%	06:03
22	Cobram	26	13	5	39%	14:27
22	Mooroopna	45	14	13	93%	09:50
22	Numurkah	19	11	10	91%	08:57
22	Yarrawonga	30	19	18	95%	09:22
27	Traralgon West	25	13	13	100%	07:50

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 17 April 2024 and may be subject to change.