

# Emergency Response Times - Hazard Class 4



Reporting period: 01 January to 31 March 2024

Hazard Class 4 primarily involves natural surroundings in terms of bush and grassland, but also involves isolated dwellings and structures within those areas.

CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 4 is 20 minutes.

				Community Response		
				These figures represent the service provided to the community by CFA in an emergency		
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 4	Number of emergency incidents the standard of 20 minutes was met by any brigade	% of emergency incidents the standard of 20 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
07	Little River	24	21	21	100%	11:47
08	Moorooduc	21	14	14	100%	13:47
11	Mount Taylor	14	10	10	100%	11:45
13	Narre Warren East	18	13	13	100%	09:38
14	Whittlesea	40	11	11	100%	12:23
14	Rockbank	56	13	13	100%	11:16
14	Werribee	140	18	18	100%	11:31
15	Bacchus Marsh	65	13	12	92%	14:47
15	Smythesdale	23	15	15	100%	15:19
18	Red Cliffs	31	10	9	90%	17:51
22	Tatura	25	10	7	70%	23:33
22	Nagambie	17	10	9	90%	14:52

**Footnote:**

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

**Disclaimer:**

This table is provided for information purposes only. The data is accurate as at 17 April 2024 and may be subject to change.