



# Emergency Response Times - Hazard Class 2

Reporting period: 01 April to 30 June 2024

Hazard Class 2 covers significant urban areas and is primarily residential including commercial centres, clusters of industrial and/or high density community services e.g. schools, correctional facilities, hospitals. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 2 is 8 minutes.

				Community Response		
				These figures represent the service provided to the community by CFA in an emergency		
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 2	Number of emergency incidents the standard of 8 minutes was met by any brigade	% of emergency incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
02	Eaglehawk	43	14	11	79%	08:07
02	Golden Square	29	18	18	100%	07:15
02	Kangaroo Flat	42	28	27	96%	07:44
05	Hamilton	36	13	6	46%	09:50
06	Colac	37	13	11	85%	08:14
07	Grovedale	30	22	8	36%	10:40
07	Highton	16	11	8	73%	08:45
07	Leopold	22	12	1	8%	10:00
07	Torquay	31	19	6	32%	12:47
08	Beaconsfield	29	11	7	64%	11:25
08	Berwick	128	53	51	96%	07:21
08	Carrum Downs	70	45	36	80%	09:18
08	Clyde	51	14	3	21%	10:37
08	Edithvale	37	18	18	100%	06:55
08	Hampton Park	87	61	53	87%	08:11
08	Hastings	43	19	14	74%	11:02
08	Langwarrin	40	17	9	53%	10:34
08	Mt Eliza	31	20	20	100%	06:27
08	Narre Warren	37	23	21	91%	07:39
08	Narre Warren North	19	10	7	70%	08:52
08	Noble Park	52	23	23	100%	06:38
08	Officer	38	20	17	85%	08:57
08	Rye	25	16	8	50%	10:42
08	Skye	29	12	9	75%	08:39



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08	Somerville	30	21	20	95%	07:24
08	Sorrento	15	11	6	55%	10:18
11	Bairnsdale	40	13	11	85%	09:06
12	Seymour	35	10	1	10%	12:52
13	Bayswater	46	30	30	100%	06:36
13	Chirnside Park	20	11	8	73%	08:23
13	Ferntree Gully	52	35	34	97%	07:01
13	Healesville	34	15	6	40%	09:46
13	Lilydale	32	18	10	56%	08:52
13	Mooroolbark	20	14	11	79%	08:48
13	Scoresby	82	51	47	92%	07:39
13	Upper Ferntree Gully	14	12	12	100%	07:40
13	Warrandyte	41	30	29	97%	07:38
14	Epping	84	56	41	73%	09:22
14	Mernda	31	12	4	33%	12:08
14	Werribee	120	24	20	83%	08:14
15	Ballarat	89	17	16	94%	07:03
15	Sebastopol	38	25	20	80%	09:08
15	Wendouree	76	28	25	89%	08:29
16	Ararat	48	13	7	54%	12:41
16	Stawell	32	13	7	54%	12:27
17	Horsham	40	11	7	64%	09:01
20	Echuca	45	17	16	94%	07:59
22	Mooroopna	39	19	12	63%	11:24



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23	Mt Buller	15	13	4	31%	23:41
27	Churchill	26	12	2	17%	10:16

#### Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

#### Disclaimer:

This table is provided for information purposes only. The data is accurate as at 16 July 2024 and may be subject to change.