



# Emergency Response Times - Hazard Class 3

Reporting period: 01 April to 30 June 2024

Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries.

CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.

## Community Response

These figures represent the service provided to the community by CFA in an emergency

| CFA District | CFA Brigade Area   | Number of incidents within the Brigade Area for the reporting period across all Hazard Classes | Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3 | Number of emergency incidents the standard of 10 minutes was met by any brigade | % of emergency incidents the standard of 10 minutes was met by any brigade | The time in which 90% of emergency incidents were responded to by any brigade |
|--------------|--------------------|--|---|---|--|---|
| 02           | Castlemaine        | 23   | 20  | 13  | 65%  | 13:21   |
| 02           | Eaglehawk          | 43   | 11  | 7   | 64%  | 11:08   |
| 02           | Kyneton            | 21   | 10  | 8   | 80%  | 11:29   |
| 05           | Allansford         | 16   | 11  | 2   | 18%  | 13:00   |
| 07           | Geelong West       | 23   | 15  | 15  | 100%   | 06:51   |
| 08           | Baxter             | 31   | 13  | 13  | 100%   | 09:06   |
| 08           | Carrum Downs       | 70   | 11  | 11  | 100%   | 08:43   |
| 08           | Dromana            | 43   | 13  | 11  | 85%  | 10:23   |
| 09           | Warragul           | 59   | 33  | 33  | 100%   | 09:45   |
| 10           | Sale               | 64   | 31  | 20  | 65%  | 11:11   |
| 10           | Stratford          | 13   | 11  | 9   | 82%  | 11:43   |
| 11           | Bairnsdale         | 40   | 12  | 11  | 92%  | 09:59   |
| 11           | Lakes Entrance     | 25   | 13  | 10  | 77%  | 10:46   |
| 12           | Kilmore            | 37   | 18  | 12  | 67%  | 15:30   |
| 12           | Wallan             | 46   | 22  | 8   | 36%  | 14:07   |
| 13           | Montrose           | 36   | 15  | 13  | 87%  | 10:02   |
| 14           | Doreen             | 29   | 11  | 9   | 82%  | 10:10   |
| 14           | Kalkallo           | 83   | 54  | 26  | 48%  | 13:08   |
| 14           | Rockbank           | 51   | 16  | 7   | 44%  | 11:51   |
| 14           | Werribee           | 120  | 30  | 30  | 100%   | 08:27   |
| 14           | Wollert & District | 52   | 22  | 13  | 59%  | 14:08   |
| 14           | Wyndham Vale       | 69   | 35  | 31  | 89%  | 10:27   |
| 15           | Bacchus Marsh      | 54   | 29  | 24  | 83%  | 10:29   |
| 15           | Ballarat           | 89   | 41  | 40  | 98%  | 09:13   |
| 15           | Buninyong-Mt Helen | 27   | 13  | 8   | 62%  | 10:42   |
| 15           | Wendouree          | 76   | 30  | 28  | 93%  | 09:25   |
| 16           | Ararat             | 48   | 13  | 11  | 85%  | 10:48   |



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|              |                  |  |   | Community Response   |  |   |
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|              |                  |  |   | These figures represent the service provided to the community by CFA in an emergency |  |   |
| CFA District | CFA Brigade Area | Number of incidents within the Brigade Area for the reporting period across all Hazard Classes | Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3 | Number of emergency incidents the standard of 10 minutes was met by any brigade      | % of emergency incidents the standard of 10 minutes was met by any brigade | The time in which 90% of emergency incidents were responded to by any brigade |
| 17           | Horsham          | 40   | 14  | 12   | 86%  | 11:05   |
| 18           | Irymple          | 20   | 14  | 11   | 79%  | 11:00   |
| 18           | Swan Hill        | 33   | 15  | 10   | 67%  | 12:16   |
| 20           | Echuca           | 45   | 10  | 10   | 100%   | 09:27   |
| 22           | Cobram           | 23   | 12  | 7  | 58%  | 16:54   |
| 22           | Yarrawonga       | 32   | 21  | 21   | 100%   | 09:24   |
| 23           | Benalla          | 54   | 16  | 13   | 81%  | 10:12   |
| 24           | Wodonga West     | 24   | 11  | 7  | 64%  | 13:19   |
| 27           | Traralgon West   | 29   | 11  | 11   | 100%   | 06:13   |

#### Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

#### Disclaimer:

This table is provided for information purposes only. The data is accurate as at 16 July 2024 and may be subject to change.