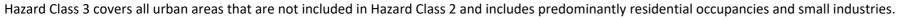
Emergency Response Times - Hazard Class 3

Reporting period: 01 April to 30 June 2024



CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.



Community Response

These figures represent the service provided to the community by CFA in an emergency

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
02	Castlemaine	23	20	13	65%	13:21
02	Eaglehawk	43	11	7	64%	11:08
02	Kyneton	21	10	8	80%	11:29
05	Allansford	16	11	2	18%	13:00
07	Geelong West	23	15	15	100%	06:51
08	Baxter	31	13	13	100%	09:06
08	Carrum Downs	70	11	11	100%	08:43
08	Dromana	43	13	11	85%	10:23
09	Warragul	59	33	33	100%	09:45
10	Sale	64	31	20	65%	11:11
10	Stratford	13	11	9	82%	11:43
11	Bairnsdale	40	12	11	92%	09:59
11	Lakes Entrance	25	13	10	77%	10:46
12	Kilmore	37	18	12	67%	15:30
12	Wallan	46	22	8	36%	14:07
13	Montrose	36	15	13	87%	10:02
14	Doreen	29	11	9	82%	10:10
14	Kalkallo	83	54	26	48%	13:08
14	Rockbank	51	16	7	44%	11:51
14	Werribee	120	30	30	100%	08:27
14	Wollert & District	52	22	13	59%	14:08
14	Wyndham Vale	69	35	31	89%	10:27
15	Bacchus Marsh	54	29	24	83%	10:29
15	Ballarat	89	41	40	98%	09:13
15	Buninyong-Mt Helen	27	13	8	62%	10:42
15	Wendouree	76	30	28	93%	09:25
16	Ararat	48	13	11	85%	10:48

Emergency Response Times - Hazard Class 3

Reporting period: 01 April to 30 June 2024



Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries.

CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.

Community Response

These figures represent the service provided to the community by CFA in an emergency

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
17	Horsham	40	14	12	86%	11:05
18	Irymple	20	14	11	79%	11:00
18	Swan Hill	33	15	10	67%	12:16
20	Echuca	45	10	10	100%	09:27
22	Cobram	23	12	7	58%	16:54
22	Yarrawonga	32	21	21	100%	09:24
23	Benalla	54	16	13	81%	10:12
24	Wodonga West	24	11	7	64%	13:19
27	Traralgon West	29	11	11	100%	06:13

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 16 July 2024 and may be subject to change.