



Emergency Response Times - Hazard Class 3

Reporting period: 01 July to 30 September 2024

Hazard Class 3 covers all urban areas that are not included in Hazard Class 2 and includes predominantly residential occupancies and small industries.

CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 3 is 10 minutes.

Community Response

These figures represent the service provided to the community by CFA in an emergency

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 3	Number of emergency incidents the standard of 10 minutes was met by any brigade	% of emergency incidents the standard of 10 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
02	Castlemaine	24	18	10	56%	11:27
02	Kyneton	22	13	12	92%	09:59
05	Hamilton	30	14	6	43%	11:35
07	Geelong West	30	17	16	94%	08:22
08	Hastings	45	20	16	80%	11:07
08	Keysborough	30	13	13	100%	08:43
08	Mt Martha	23	14	14	100%	07:36
08	Wonthaggi	39	10	8	80%	10:31
09	Drouin	43	19	14	74%	14:24
09	Warragul	57	33	31	94%	09:28
10	Sale	54	21	18	86%	11:17
11	Bairnsdale	44	10	8	80%	10:24
12	Beveridge	25	10	4	40%	13:23
12	Wallan	32	13	9	69%	11:59
14	Diggers Rest	30	16	16	100%	07:51
14	Kalkallo	72	50	20	40%	13:12
14	Rockbank	70	19	10	53%	12:58
14	Werribee	145	49	48	98%	09:02
14	Wollert & District	41	18	5	28%	12:51
14	Wyndham Vale	74	34	33	97%	09:01
15	Bacchus Marsh	56	25	22	88%	10:06
15	Ballarat	79	30	27	90%	10:14
15	Wendouree	57	20	20	100%	08:25
16	Ararat	39	14	8	57%	18:13
17	Horsham	41	15	11	73%	11:54
18	Irymple	22	13	11	85%	12:59
18	Swan Hill	36	23	22	96%	09:36



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20	Kyabram	19	12	8	67%	16:40
22	Cobram	15	12	5	42%	16:58
22	Numurkah	16	10	6	60%	14:06
23	Benalla	30	12	11	92%	09:13
24	Falls Creek	31	14	13	93%	09:25
27	Traralgon West	24	13	12	92%	07:49

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 17 October 2024 and may be subject to change.