



# Emergency Response Times - Hazard Class 2

Reporting period: 01 July to 30 September 2024

Hazard Class 2 covers significant urban areas and is primarily residential including commercial centres, clusters of industrial and/or high density community services e.g. schools, correctional facilities, hospitals. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 2 is 8 minutes.

				Community Response		
				These figures represent the service provided to the community by CFA in an emergency		
CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 2	Number of emergency incidents the standard of 8 minutes was met by any brigade	% of emergency incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
02	Gisborne	25	11	5	46%	11:28
02	Golden Square	21	13	13	100%	06:11
02	Kangaroo Flat	43	30	27	90%	07:35
06	Colac	52	10	8	80%	08:42
07	Grovedale	48	32	14	44%	11:55
07	Leopold	24	10	6	60%	08:59
07	Torquay	34	22	4	18%	11:56
08	Berwick	124	61	58	95%	07:10
08	Carrum Downs	84	46	39	85%	08:53
08	Clyde	60	27	1	4%	13:59
08	Dromana	30	10	9	90%	07:11
08	Edithvale	28	14	14	100%	07:15
08	Hampton Park	79	55	44	80%	09:09
08	Hastings	45	12	12	100%	07:42
08	Keysborough	30	10	10	100%	07:07
08	Langwarrin	35	17	11	65%	09:37
08	Mt Eliza	25	16	15	94%	07:16
08	Narre Warren	47	23	21	91%	07:47
08	Noble Park	55	29	29	100%	06:41
08	Officer	31	15	14	93%	07:45
08	Phillip Island	26	10	4	40%	09:32
08	Rye	36	20	11	55%	09:19
08	Somerville	29	12	11	92%	07:56
08	Sorrento	25	19	13	68%	09:44



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11	Bairnsdale	44	15	12	80%	10:51
13	Bayswater	46	35	35	100%	06:39
13	Ferntree Gully	50	33	31	94%	07:17
13	Lilydale	33	16	7	44%	10:17
13	Mooroolbark	24	17	13	77%	08:46
13	Scoresby	66	44	39	89%	08:09
13	Upwey	28	17	11	65%	09:25
13	Warrandyte	48	26	25	96%	07:39
14	Epping	66	46	37	80%	09:16
14	Mernda	30	21	10	48%	09:31
14	Plenty	18	11	11	100%	06:48
14	Werribee	145	45	37	82%	08:27
15	Ballarat	79	20	19	95%	06:28
15	Sebastopol	46	29	21	72%	08:52
15	Wendouree	57	17	15	88%	08:20
16	Stawell	29	11	5	46%	09:11
20	Echuca	38	13	11	85%	08:06
22	Mooroopna	35	12	11	92%	07:22

## Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.



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**Disclaimer:**

This table is provided for information purposes only. The data is accurate as at 17 October 2024 and may be subject to change.