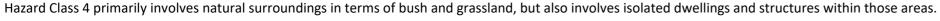
Emergency Response Times - Hazard Class 4

Reporting period: 01 July to 30 September 2024



CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 4 is 20 minutes.



Community Response

These figures represent the service provided to the community by CFA in an emergency

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 4	Number of emergency incidents the standard of 20 minutes was met by any brigade	% of emergency incidents the standard of 20 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade
07	Little River	27	23	23	100%	11:36
14	Toolern Vale	13	10	10	100%	12:47
14	Bulla	15	11	11	100%	10:13
14	Rockbank	70	23	23	100%	10:40
14	Werribee	145	13	13	100%	11:16
15	Bacchus Marsh	56	10	10	100%	11:51
18	Red Cliffs	17	10	9	90%	17:17

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA's response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 17 October 2024 and may be subject to change.